

Servicing & Repairs

Written by Paul Miller

Sunday, 14 July 2013 16:58 - Last Updated Monday, 04 August 2014 13:44

Servicing and Repairs - Book your service or repair on line - click below

Highridge Road Workshop - [click here](#)

Maintaining your bike to ensure reliability and good performance is an essential part of bike ownership. We provide a high level of service and repair supported by trained staff and fully equipped workshops. All our work is guaranteed and supported by our service promise. see below

PEMBURY CYCLES PROMISES TO:

1. PROVIDE A FAIR, PROMPT AND HELPFUL SERVICE TO ALL OUR CUSTOMERS.
2. BE IMPARTIAL IN OUR ASSESSMENT OF VALUE
3. PROVIDE AN EFFICIENT AND VALUE FOR MONEY SERVICE
4. ANSWER ENQUIRIES PROMPTLY AND POLITELY
5. KEEP YOU INFORMED OF REPAIRS AND PARTS REPLACEMENT WHEN REQUIRED
6. SEEK YOUR AUTHORISATION TO DO REPAIRS OR REPLACE PARTS
7. SAVE ALL REPLACED PARTS FOR YOUR INSPECTION

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8. KEEP YOU FULLY INFORMED OF REPAIR PROGRESS.

9. ADVISE YOU WHEN THE REPAIR IS COMPLETE AND READY FOR COLLECTION

All new cycles sold qualify for a free service within 3 months

As well as general servicing and repairs we also undertake wheel building and special bike builds to customers own specification.

No repair is undertaken unless authorised and a price is always quoted to avoid unplanned bills. Most repairs can be done the same day if required.